



Qualification Specification for:

**OCN NI Level 2 Award in Managing
Challenging Behaviour in Children and Young
People**

➤ **Qualification No: 603/3741/2**

Qualification Regulation Information

OCN NI Level 2 Award in Managing Challenging Behaviour in Children and Young People

Qualification Number: 603/3741/2

Operational start date: 01 November 2018
Operational end date: 31 October 2028
Certification end date: 31 October 2030

Qualification operational start and end dates indicate the lifecycle of a regulated qualification. The operational end date is the last date by which learners can be registered on a qualification and the certification end date is the last date by which learners can claim their certificate.

All OCN NI regulated qualifications are published to the Register of Regulated Qualifications (<http://register.ofqual.gov.uk/>). This site shows the qualifications and awarding organisations regulated by CCEA Regulation and Ofqual.

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Foreword

This document explains OCN NI's requirements for the delivery and assessment of the following regulated qualification:

→ **OCN NI Level 2 Award in Managing Challenging Behaviour in Children and Young People**

This specification sets out:

- Qualification features
- Centre requirements for delivering and assessing the qualification
- The structure and content of the qualification
- Unit details
- Assessment requirements for the qualification
- OCN NI's quality assurance arrangements for the qualification
- Administration

OCN NI will notify centres in writing of any major changes to this specification. We will also publish changes on our website at www.ocni.org.uk

This specification is provided online, so the version available on our website is the most up to date publication. It is important to note that copies of the specification that have been downloaded and printed may be different from this authoritative online version.

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About Regulation

OCN NI

Open College Network Northern Ireland (OCN NI) is a regulated Awarding Organisation based in Northern Ireland. OCN NI is regulated by CCEA Regulation to develop and award professional and technical (vocational) qualifications from Entry Level up to and including Level 5 across all sector areas. In addition, OCN NI is regulated by Ofqual to award similar qualification types in England.

The Regulated Qualifications Framework: an overview

The Regulated Qualifications Framework (RQF) was introduced on 1st October 2015: the RQF provides a single framework for all regulated qualifications.

Qualification Level

The level indicates the difficulty and complexity of the knowledge and skills associated with any qualification. There are eight levels (Levels 1-8) supported by three 'entry' levels (Entry 1-3).

Qualification Size

Size refers to the estimated total amount of time it could typically take to study and be assessed for a qualification. Size is expressed in terms of Total Qualification Time (TQT), and the part of that time typically spent being taught or supervised, rather than studying alone, is known as Guided Learning Hours (GLH).

Qualification Features

Sector Subject Area

1.5 Child development and wellbeing

Qualification Aim

The OCN NI Level 2 Award in Managing Challenging Behaviour in Children and Young People qualification has been designed to enable the learner to understand the reasons for and effects of challenging behaviour in children and young people, how challenging behaviour may be managed and what support is available.

Qualification Objectives

The objectives of the qualification are to enable learners to:

- understand the effects of challenging behaviour in children and young people and how it may be managed
- know how to seek support to deal with challenging behaviour in children and young people
- be able to plan an activity that may minimise challenging behaviour

Grading

Grading for this qualification is pass/fail.

Qualification Target Group

The qualification is targeted at learners/practitioners who wish to or currently work with children and/or young people who exhibit challenging behaviour.

Progression Opportunities

The OCN NI Level 2 Award in Managing Challenging Behaviour in Children and Young People will allow learners to progress to other OCN NI qualifications in the areas of learning and development/early years eg OCN NI Level 3 Award in Working with Children and Young People with Special Needs.

Entry Requirements

There are no specific entry requirements for this qualification though learners should be a minimum of 16 years of age.

Qualification Support

A Qualification Support pack is available for OCN NI centres within the login area of the OCN NI website (<https://www.ocnni.org.uk/my-account/>), which includes additional support for teachers, eg planning and assessment templates, guides to best practice, etc.

Delivery Languages

This qualification is available in English only at this time. If you wish to offer this qualification in Welsh or Irish (Gaeilge) then please contact OCN NI who will review demand and provide as appropriate.

Centre Requirements for Delivering the Qualification

Centre Recognition and Qualification Approval

New and existing OCN NI recognised centres must apply for and be granted approval to deliver the qualification prior to the commencement of delivery.

Centre Staffing

Centres are required to have the following roles in place as a minimum, although a member of staff may hold more than one role*:

- Centre contact
- Programme Co-ordinator
- Tutor
- Assessor
- Internal Verifier

*Note: A person cannot be an internal verifier for their own assessments.

Tutors

Tutors delivering the qualification should be occupationally competent at a higher level than the qualification and have a minimum of one year's relevant experience working with children and/or young people.

Assessors

The qualifications are assessed within the centre and are subject to OCN NI's quality assurance processes. Units are achieved through internally set, internally assessed, and internally verified evidence.

Assessors must:

- be occupationally competent at a higher level than the qualification
- have a minimum of one year's experience in the area they are assessing
- have direct or related relevant experience in assessment
- assess all assessment tasks and activities

Internal Verification

OCN NI qualifications must be scrutinised through the centre's internal quality assurance processes as part of the recognised centre agreement with OCN NI. The centre must appoint an experienced and trained centre internal verifier whose responsibility is to act as the internal quality monitor for the verification of the delivery and assessment of the qualifications.

The centre must agree a working model for internal verification with OCN NI prior to delivery of the qualifications.

Internal Verifiers must:

- have at least one year's occupational experience in the areas they are internally verifying
- attend OCN NI's internal verifier training

Internal verifiers are required to:

- support tutors and assessors
- sample assessments according to the centre's sampling strategy
- ensure tasks are appropriate to the level being assessed
- maintain up-to-date records supporting the verification of assessment and learner achievement

Structure and Content

In order to achieve the qualification learners must complete the one unit for a total of 2 credits.

Total Qualification Time (TQT) for this qualification: 20 hours
 Guided Learning Hours (GLH) for this qualification: 12 hours

Unit Reference Number	OCN NI Unit Code	Unit Title	GLH	Credit Value	Level
F/617/2851	CBE349	Managing Challenging Behaviour in Children and Young People	12	2	Two

Unit Details

Title	Managing Challenging Behaviour in Children and Young People	
Level	Two	
Credit Value	2	
Guided Learning Hours (GLH)	12	
OCN NI Unit Code	CBE349	
Unit Reference No	F/617/2851	
<i>Unit purpose and aim(s):</i> This unit will enable the learner to understand the reasons for and effects of challenging behaviour in children and young people, how challenging behaviour may be managed and what support is available.		
Learning Outcomes	Assessment Criteria	
1. Understand the effects of challenging behaviour in children and young people and how it may be managed.	1.1. Describe what is meant by the term challenging behaviour. 1.2. Summarise how and why challenging behaviour may occur in children and young people and its possible effects. 1.3. Describe how to manage at least three different types of challenging behaviour. 1.4. Describe potential implications of not addressing challenging behaviour.	
2. Know when to seek support to deal with challenging behaviour in children and young people.	2.1. Summarise at least three possible situations when it would be appropriate to seek support. 2.2. Identify at least three sources of support.	
3. Be able to plan an activity that may minimise challenging behaviour.	3.1. Describe at least three situations where children and young people are engaged in meaningful activities. 3.2. Identify at least three situations where challenging behaviour may develop. 3.3. Plan an activity that may minimise the possibility of children and young people exhibiting challenging behaviour.	
4. Be able to assess own development needs.	4.1. Assess own areas for development identifying possible areas for improvement.	
Assessment Guidance		
The following assessment method/s may be used to ensure all learning outcomes and assessment criteria are fully covered.		
Assessment Method	Definition	Possible Content
Portfolio of evidence	A collection of documents containing work undertaken to be assessed as evidence to meet required skills outcomes OR A collection of documents containing work that shows the learner's progression through the course	Learner notes/written work Learner log/diary Peer notes Record of observation Record of discussion
Practical demonstration/assignment	A practical demonstration of a skill/situation selected by the tutor or by learners, to enable learners to practise and apply skills and knowledge	Record of observation Learner notes/written work Learner log

Coursework	Research or projects that count towards a learner's final outcome and demonstrate the skills and/or knowledge gained throughout the course	Record of observation Learner notes/written work Tutor notes/record Learner log/diary
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Quality Assurance of Centre Performance

External Verification

All OCN NI recognised centres are subject to External Verification. External verification visits and monitoring activities will be conducted annually to confirm continued compliance with the conditions of recognition, review the centre's risk rating for the qualifications and to assure OCN NI of the maintenance of the integrity of the qualifications.

The External Verifier will review the delivery and assessment of the qualifications. This will include the review of a sample of assessment evidence and evidence of the internal verification of assessment and assessment decisions. This will form the basis of the EV report and will inform OCN NI's annual assessment of centre compliance and risk. The External Verifier is appointed by OCN NI.

Standardisation

As a process, standardisation is designed to ensure consistency and promote good practice in understanding and application of standards. Standardisation events:

- make qualified statements about the level of consistency in assessment across centres delivering a qualification
- make statements on the standard of evidence that is required to meet the assessment criteria for units in a qualification
- make recommendations on assessment practice
- produce advice and guidance for the assessment of units
- identify good practice in assessment and internal verification

Centres offering units of an OCN NI qualification must attend and contribute assessment materials and learner evidence for standardisation events if requested.

OCN NI will notify centres of the nature of sample evidence required for standardisation events (this will include assessment materials, learner evidence and relevant assessor and internal verifier documentation). OCN NI will make standardisation summary reports available and correspond directly with centres regarding event outcomes.

Administration

Registration

A centre must register learners within 20 working days of commencement of a qualification.

Certification

Certificates will be issued to centres within 20 working days of receipt of correctly completed results marksheets. It is the responsibility of the centre to ensure that certificates received from OCN NI are held securely and distributed to learners promptly and securely.

Charges

OCN NI publishes all up to date qualification fees in its Fees and Invoicing Policy document. Further information can be found on the centre login area of the OCN NI website.

Equality, Fairness and Inclusion

OCN NI has considered the requirements of equalities legislation in developing the specification for these qualifications. For further information and guidance relating to access to fair assessment and the OCN NI Reasonable Adjustments and Special Considerations policies, centres should refer to the OCN NI website.

Retention of Evidence

OCN NI has published guidance for centres on the retention of evidence. Details are provided in the OCN NI Centre Handbook and can be accessed via the OCN NI website.

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